

Board of Directors Updates as of 5/2023  
Resource Development Quality Assurance:  
Cultural Specialist

<p><b>Vendor Updates</b></p>	<p>Propio has started the vendorization process. This company will provide on demand telephonic interpretation services for language support in any language. Currently we only support Spanish, Hmong, ASL and Mien because we have staff that speak those languages but if anyone who speaks any other language comes into or calls FNRC to get information, we are unable to provide it. This service will allow us to communicate with anyone in any language on demand. I am also working on finding more translation vendors for our reports and documents so we can get a faster turnaround.</p>
<p><b>Educational/ Outreach Activities</b></p>	<p>Diversity outreach events attended/planned in April/May: Children’s Fair in Red Bluff; WOYC DinoRoars event at Redding Rancheria; NVIH Community Health Fair; Multicultural Community Festival at Chico State; Redding Rancheria’s Earth Day; BCOE Transition Fair; Cinco de Mayo celebration in Red Bluff</p>
<p><b>Statewide Updates</b></p>	<p>Service Access and Equity continues to be a focus. The service access and equity department at DDS has increased staff and continues to grow to accommodate support for all directives sent by DDS, 11 million dollars in grants are provided each year to regional centers and community based organizations to help with service access and equity.</p> <p>The Georgetown Study designed to evaluate the SAE grant program was completed and had some recommendations to improve this program which included offering grants for longer periods of time, typical were 1-2 years only and to reduce caseloads, among others.</p>
<p><b>General Updates</b></p>	<p>SAE Grants (Service Access and Equity): Peer Connections Café Grant was completed in March 2023 and final report is in progress. This was a 2 year SAE grant that resulted in the hiring of a Bilingual IT staff that works in the Get Connected program. This grant facilitated FNRC contact/communication with parents which led to supporting 2 groups, one in Red Bluff and one in Chico which will continue.</p> <p>The Tribal Engagement Grant begun March 2023 and we just completed the first report. This grant resulted in the hiring of the 2 senior service coordinators with the special assignment of working to better our tribal relations and contact.</p> <p>The LACC (Language Access and Cultural Competency) funding and reporting is nearing the first year and we have completed about ¾ of our proposed objectives, we continue to work with our consultant Equity Praxis. A training on Cultural Competency is planned for late June or July of this year. This funding also allowed hiring of the community services supervisor who oversees our diversity team.</p>